

<i>State: Bill</i>	<i>Servicer licensing</i>	<i>Servicer licensing paid for by servicer</i>	<i>Servicer must notify when transferring loans</i>	<i>Authority is housed in:</i>	<i>Creates State Student Loan Ombudsman</i>	<i>Ombudsman is appointed by</i>	<i>Ombudsman reports to state legislature, gives policy recommendations</i>	<i>Ombudsman conducts student loan borrower education course</i>	<i>Servicer / Ombudsman publishes repayment options</i>	<i>Contains eligibility requirement on student loans for accessing Ombuds services</i>	<i>Contains student loan servicing licensure exception for banks and credit unions</i>	<i>Status</i>	<i>Notes</i>
<b>Connecticut:</b> <a href="#">H.B. 6915</a>	X	X		Department of Banking	X	Banking Commissioner	X – Banking Commissioner reports	X	X		X	Passed into law in 2015	
<b>California:</b> <a href="#">A.B. 38</a>	X	X	X	Dept. of Business Oversight						X	X	Moving	Contains a provision that excludes borrowers who did not complete their degrees from the services of the ombudsman
<b>Colorado:</b> <a href="#">H.B. 1352</a>	X	X		Colorado Dept. of Law - Consumer Protection Section, Uniform Consumer Credit Code							X	Failed in committee, to be reintroduced next session	CO's <a href="#">Uniform Consumer Credit Code</a> has several reporting, disclosure, enforcement, & investigations of servicers and consumer complaints under the licensing authority of the CO Attn. General.
<b>Illinois:</b> <a href="#">S.B. 1351</a>	X	X	X	Dept. of Financial and Professional Regulation	X	Sec. of Financial and Professional Regulation – into Office of IL Attorney General	X	X	X	X	X	Passed the legislature and awaiting governor signature	Contains a provision that excludes borrowers who did not complete their degrees from the services of the ombudsman.
<b>Maine:</b> <a href="#">L.P. 1507 / S.P. 532</a>	X	X		Dept. of Professional and Financial Reg., Bureau of Consumer Credit Protection	X	Superintendent Consumer Credit Protection	X – Superintendent reports	X	X		X	Carried over into next Session	
<b>Maryland:</b> <a href="#">H.B. 770</a>	X	X		State Collection Agency Licensing Board							X	Failed in committee, to be reintroduced next session	
<b>Massachusetts:</b> <a href="#">S.B. 129</a>	X	X		Division of Banks	X	Commissioner of Banks	X	X	X		X	In process	
<b>Minnesota:</b> <a href="#">H.B. 21</a>	X	X		Dept. of Commerce	X	Commissioner of Commerce	X	X	X		X	Introduced, did not receive vote	
<b>Missouri:</b> <a href="#">H.B. 620</a>	X	X		Dept. of Higher Education	X	Higher Ed Coordinating Board	X	X	X		X	Not Moving	
<b>New Jersey:</b> <a href="#">NJ A1670</a>	X	X		Dept. of Banking and Insurance	X	Governor	X	X	X		X	In process	
<b>New Mexico:</b> <a href="#">H.B. 318</a>	X	X		Dept. Regulation and Licensing – Division Financial Institutions	X	Director of Financial Institutions	X	X	X		X	Failed in committee	
<b>New York:</b> <a href="#">A.B. 7582</a>	X	X	X	Dept. of Financial. Services							X	In process	
<b>Virginia:</b> <a href="#">H.B. 1915</a> , <a href="#">H.B. 401</a>	X	X		SCC's Bureau of Financial Institutions	X	Commissioner of Finan. Institutions	X	X	X		X	Failed in Committee	
<b>Washington:</b> <a href="#">HB1440 / SB5210</a>	X	X		Dept. Financial Institutions + Office of WA Attorney General	X	Student Achievement Council – into Office of Student Finan. Assistance	X	X	X		X	Will be reintroduced in next session	Ombuds has designated account and funding
<b>Washington D.C.:</b> <a href="#">B21-0877 / Law 21-214</a>	X	X		Dept. of Insurance and Securities Regulation	X	Commissioner of Insurance and Securities Regulation	X – Reports to the Commissioner	X	X		X	Passed into law in 2017	